

ATCO is set on meeting & perhaps exceeds customer requirements and achieves satisfaction of the customer through unwavering hard work & continues improvement of productivity, services and the quality management system.

To maintain our competitive leadership position, and to continuously improve our market share through;

POLICY:

- Minimum defects, zero complaint conform to contractual and regulatory standards
- Adhere to customer's needs.
- Provide effective engineering maintenance solutions.
- Ensure effective and efficient use of resources to meet up with requirements.
- Meet & perhaps exceed customer requirements.
- Enhance customer satisfaction through documentation & feedback process.
- Continually improve its products, services and Quality Management System (QMS)
- Identify & take action in improvement opportunities.

OBJECTIVE

- Enhancing customer satisfaction and achieving continual improvement through zero defect and zero complaint effort.
- Continually improved the Quality Management System (QMS) by striving to always conform with ever changing contractual and regulatory standards and regulation.
- Maintaining and improving the works and services provided
- Exceed client's expectations
- Build up a reputation for integrity and excellence
- Provide our human resources with challenging and secure working environment.
- Building on an ethical & respected heritage that spans for long time.

COMMITMENT:

- Quality, Efficacy and Safety must be the utmost importance.
- To excel in the implementation of total quality management system.
- To inculcate a strong teamwork spirit.
- To encourage continuous improvements and innovations.
- Quality is not tested for but has to be built in.
- Quality is our service to God and mankind.



For And On Behalf of ATCO


Ramidh Oglah Shadhan
Chief Executive Officer

Feb-20-2014


AL-TAFWEQ Co.
for general contracts, Ltd